

To whom it may concern,

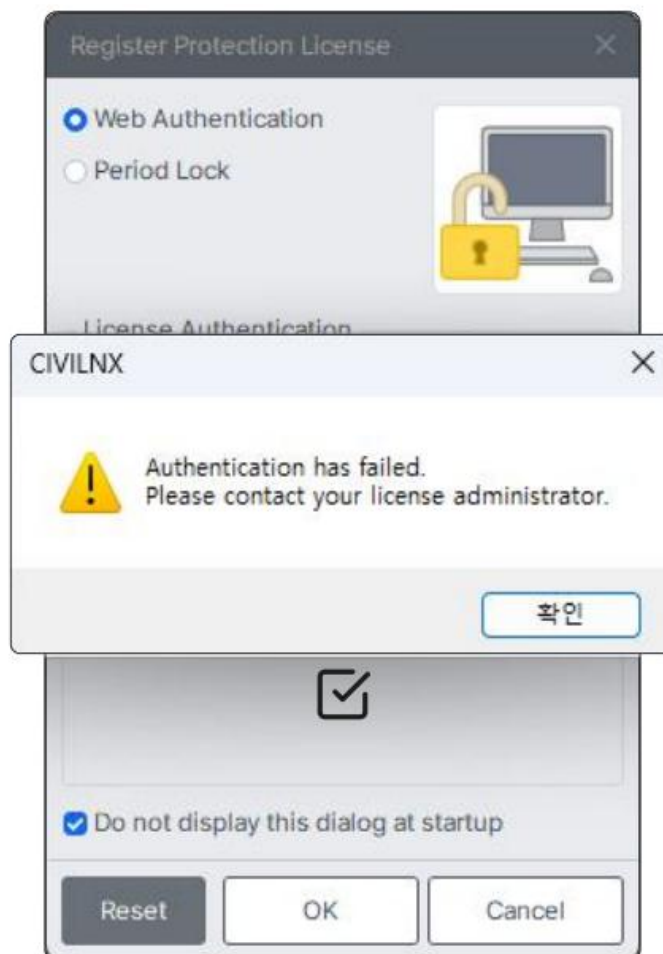
We are writing to inform you that our MIDAS software customer authentication process has been restructured to provide you more convenience.

Previously, MIDAS IT managed all licenses directly.

With this update, the License Administrator at your respective company now has the authority to directly assign and manage license permissions for users.

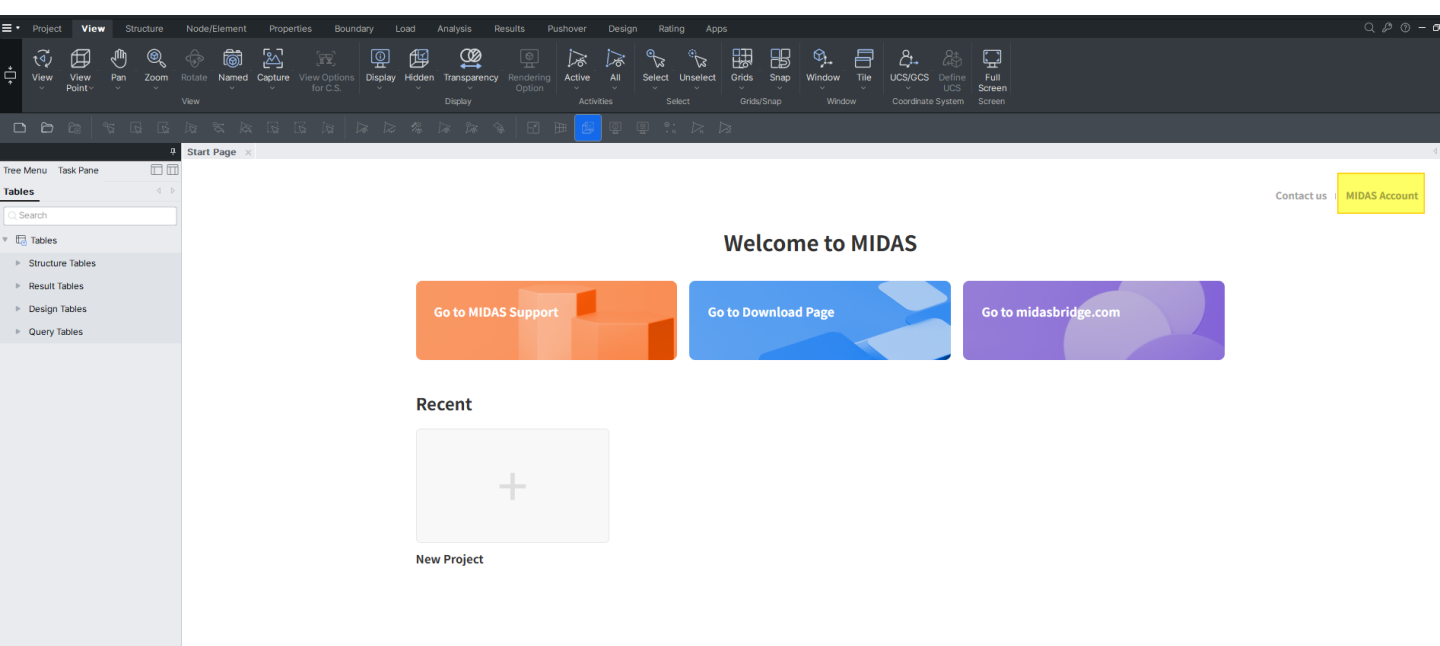
Please refer to the updated authentication procedures below for a seamless transition to the new system.

1. Message Errors

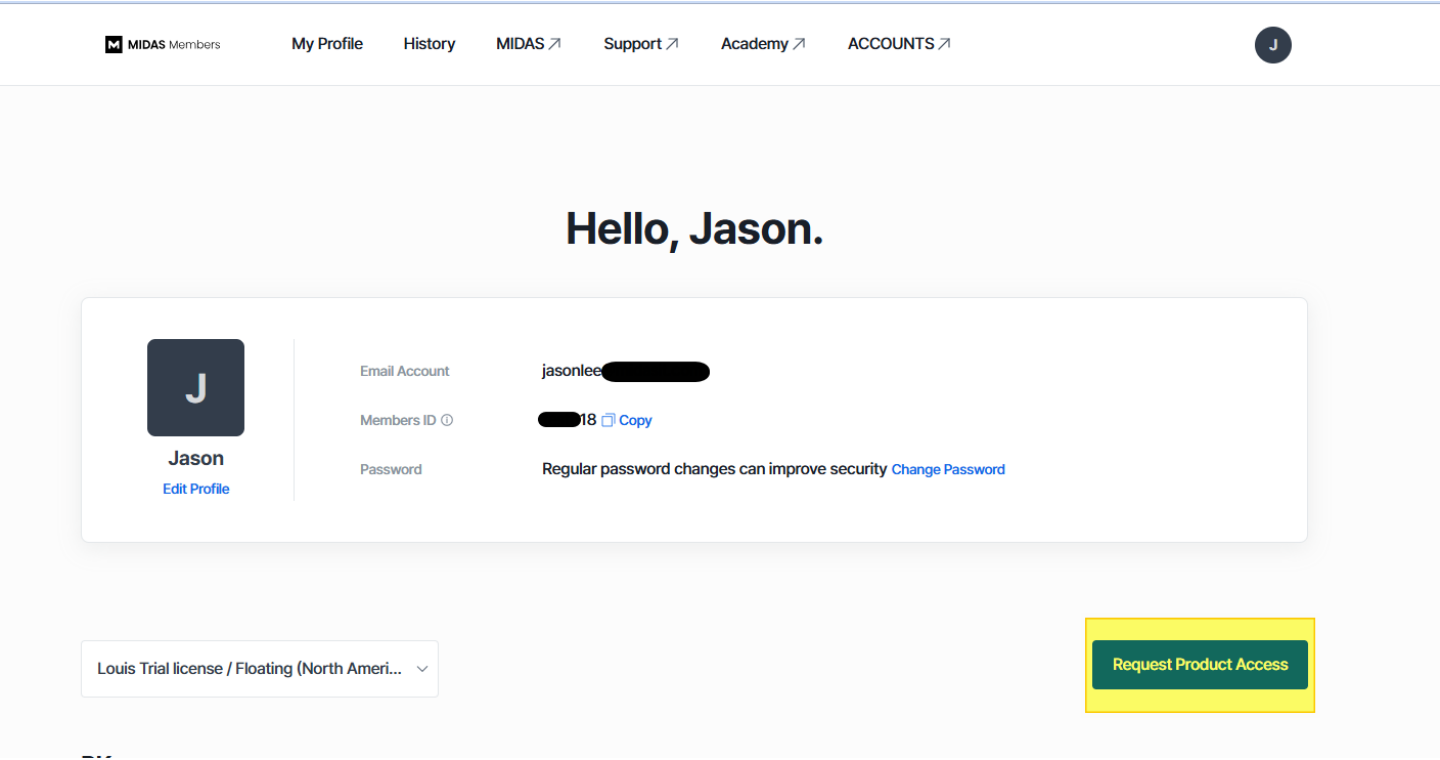


Typical error messages when authentication failed

2. Log in to Member website (https://members.midasuser.com/en)



3. Request Product Access



4. Enter Protection Key (PK) to find the Administrator, and request the license

✕✕

Request Product Access

jasonlee@midasit.com

To use the product, you must request access from your organization's license administrator. Enter the Protection Key (PK) to submit a request. The approval result will be sent to your email.

Protection Key (PK)

Request Product Access

jasonlee@midasit.com

To use the product, you must request access from your organization's license administrator. Enter the Protection Key (PK) to submit a request. The approval result will be sent to your email.

Protection Key (PK)

License Administrator

License Administrator

5. An email will be sent to the administrator

Product Access Request

Jason has requested access to authenticate and use a product under the Jason Lee [REDACTED]
Jason Lee [REDACTED]. If you approve the request using the button below, the user will be registered and all available licenses will be assigned.

Account	Jason Lee [REDACTED]
Requester	Jason - jasonlee@[REDACTED]
Expiration	Valid until 01:32 Mar 25 2026 * After the expiration time, this link will no longer be accessible.

[Review Request](#)